



From the Dean

As space continues to be a major concern for the campus, Walker Library is responding to campus needs in the following ways:

Space for classes

Recent modification of space in the Library has enhanced our ability to accommodate classes for use of library resources. Library faculty members teach over 300 classes per year at the request of teaching faculty. Additional classes using the open reading areas for instruction disrupt other students as they study, so we have designated several meeting spaces for faculty and their classes while their students are using library resources. The use of these areas for classes will maintain the desired reading and studying climate in open reading areas.

Faculty members now have the following choices of space for their classes:

1. Room 114D in the reference area on the first floor has one library table, four chairs, and one computer.
2. Room 264A has an instructor station and 36 computers.
3. Room 272 has an instructor station and 28 computers.
4. Room 387 in the Curriculum Collection area has 28 chairs with tables and is set up as a master classroom.
5. Room 462 has five large tables with 20 chairs, eight casual seats, and 10 carrels. There are no computers in this room.

Rooms may be reserved and library instruction sessions scheduled by contacting the user services library assistant, Kaye Condit, 904-8530, kcondit@ulibnet.mtsu.edu. If special arrangements need to be made for students with disabilities, please let Kaye know at the time of scheduling.

Faculty Research Areas

Sixty faculty research areas are now available to faculty involved in research, preparing publications, or developing presentations. These spaces are approximately 6 feet by 8 feet in size and are equipped with a work surface, a binder bin for lockable storage, a small file cabinet, and a bookcase. Faculty may apply for one of these studies area by completing the application form available on the Library web page under "About the Library" and by having the application approved by his/her department chair.

Due to the recent need for faculty to move out of offices in Jones Hall, the Todd Building, and the modular buildings, about 20 faculty have been assigned to use these faculty research studies area on a temporary basis. Therefore, a waiting list has been developed for the remaining research studies area.

National Library Week @ Your Library

The Walker Library will celebrate National Library Week April 14-20, 2002. The American Library Association has designated this period as a week of national observance for all libraries. Emphasis is not limited to books and reading, but includes access and education, as well as, information and entertainment.

National Library Week was first observed in 1958 through the sponsorship of the American Library Association and the American Book Publishers Association. These two organizations formed the National Book Committee to encourage the reading of books in 1954. The National Book Committee was a nonprofit citizens organization whose goal was to promote reading. The committee formulated a plan for National Library Week, that would encourage reading and thus increase support and use of libraries. The American Library

Association and the Advertising Council cooperated with the committee and sponsored the first NLW. When the National Book Committee disbanded in 1974 ALA began full sponsorship of National Library Week. NLW is always observed in April, generally during the second full week. Each year a slogan is adopted for general use. These have evolved over the years from a "read" theme to one of a broader scope of information that includes computers. This year's theme is "@your library."

The Walker Library will observe NLW in the library and on the WebPage. Displays and posters will be prominent in the library and bookmarks will be available at all service desks. The Web pages will add a trivia contest with small prizes awarded for the correct answer. Look for appropriate quotes from the famous and the friendly.

Library named for James E. Walker

The University Library was officially named the James E. Walker Library at a special fall ceremony. Dr. Walker was on hand to reflect on his years as president of MTSU and to stress the importance of a strong library to a quality education.

Excerpts from Dr. Walker's prepared remarks follow:

*Thank you Dean Craig for that very warm introduction. It is truly great to be back on campus. Homecoming has a different meaning for me this year. This year, it is **my** homecoming, and I am pleased to be here.*

Let me say that it is great to see so many friends. I've missed each and every one of you. And it's great, at this time of homecoming, that Coach McCollum's Blue Raiders are having such a good season with record attendance. I look forward to the game this afternoon.

First, let me recognize some very important people — the true VIPs — members of my family. (Recognition of family members) I could always count on them for support and encouragement during the good times . . . and during the bad times as well. I'm so pleased they are with me here today.

There are also other VIPs among us. The building of this library would not have occurred without the wisdom, guidance, and legislative expertise of

Representative John Bragg and Senator Andy Womack.

*Some of you may not be aware that initially we were told that a renovated/expanded Todd Library would be the best we could do at MTSU in terms of library improvement. This was unacceptable to me and to you. My dream . . . **our** dream . . . was to build a state-of-the-art library. My father always told me that if you can dream it, you can make it happen. And, if you have a dream, you must give it a chance to come true. . . because nothing much happens without a dream. We had the dream — and together we made it happen. The realization of our dream is this magnificent structure that will serve the needs of students for generations to come.*

I would also like to recognize the MTSU vice presidents — Dr. Bob Glenn, Dr. Linda Hare, Dr. Barbara Haskew, and Dr. Duane Stucky — as well as now-retired Vice President Bob LaLance. We were a good team.

Special recognition goes to Dr. Haskew who, as Provost, provided leadership to Dean Craig and others in the planning of the library. Special recognition should be given to Dr. Stucky who worked through the maze of board approvals, building commission approvals, and architect selections to keep the project on track and within budget.

I would be remiss if I did not recognize Carlene Henry, who so ably served as my assistant during my presidency and who served three other presidents on this campus for a span of 28 years. She now serves as my special assistant at Southern Illinois University. I am pleased that she is here today.

At this point, I would like to share a very personal story with you. As a youngster who grew up in a segregated Alabama, I was not permitted in the public library because of my race. A lady I knew only as Mrs. Slocum would slip me books out of the library. Who, in their grandest of dreams, would have dreamt that today I would stand before you for the naming of this extraordinary facility. . . a library. . . in my honor. Oh my!

*For something **really** great to happen, it takes a **really** great dream. Thank you for this honor. And, President McPhee, let me say to you that you are president of a great university . . . with a dedicated faculty and staff . . . with an alumni association and foundation who will support you . . . with a legislative representation that will go to bat for you . . . with a community that will embrace you.*

The sky is the limit for Middle Tennessee State University. I'm confident that President McPhee will keep the dream alive.

Thank you.

University Library Update

Editor: William Black

Contributors to this issue:

Diane Baird, Alan Boehm, William Black, Donald Craig, In MacBeth, Momolu Massaquoi, Julie Stepp

New appointments



Marsha Herndon, left, was appointed as the new account clerk in the administrative office in January. Before coming to MTSU, she was a sales auditor at Southdown Corporation and also business manager at American Color in Brentwood.

Linda Murphy, right, joined the library in November as library assistant at the Service Desk. She is a teacher at Riverdale High School and works at the library part time.

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MTSU, a Tennessee Board of Regents institution, is an equal opportunity, non-racially identifiable, educational institution that does not discriminate against individuals with disabilities.

E-Resources

There have been many exciting additions to the library's electronic resources that are accessible using the Internet.

ERIC Documents are easier to obtain.

E-Subscribe covers years 1993 to the present. An "ED" number in the ERIC database references an ERIC document. Using E-Subscribe, you can enter this number and retrieve the document electronically. ERIC Documents cover research/technical reports, conference papers, curriculum and teaching guides, etc. Note, E-Subscribe does not include periodical articles ("EJ" numbers in the ERIC database).

The Grove Dictionary of Music and Musicians is now available in full-text online. Grovemusic.com also includes *The New Grove Dictionary of Opera*. Users may search bibliographies, biographies, contributors, links, works, or full-text or browse articles, abbreviations, contributors, or the general index. Grovemusic.com is regularly updated to ensure it remains the most up to date music reference work on the Internet.

Mergent's **FISonline** (formerly Moody's) provides access to databases covering over 27,000 global companies. Public company information in FISonline includes U.S. Company Data Direct, containing public company information on more than 10,000 U.S. companies (including EDGAR® (SEC) filings) and International Company Data Direct, containing public company information on more than 17,000 non-U.S. companies.

ScienceDirect and **ScienceDirect Web Editions** provide access to the full text of journal articles. Web Editions are titles that MTSU Library subscribes to in print format, providing access to articles from the current issues. ScienceDirect covers 1995 to present and contains full text from almost 700 peer-reviewed journals.

Annual Reviews provides full-text access to 29 journal series in bio-

medical sciences, physical sciences, and social sciences and includes full text: 1996 - present; 1984-1995 tables of contents only; and future content through 2001.

Women's Studies Encyclopedia includes over 700 signed articles by scholars in a wide range of disciplines, focusing on the American experience. Hypertext cross-references included link to related concepts and entries.

Additional electronic resources are available.

ArchivesUSA is an index to information about primary source materials from over 5,400 U.S. manuscript repositories. Records describe over **124,000 manuscript and other special collections.**

American Periodicals Series Online covers 1740-1900. Digital images of pages from 1000 titles, include Benjamin Franklin's *General Magazine*, the first American professional journals, and several popular magazines still in publication (e.g., *Vanity Fair*).

North American Women's Letters and Diaries includes the immediate experiences of 200 women, as revealed in more than 28,000 pages of diaries and letters. Upon completion this year, the collection will include more than 150,000 pages of primary material spanning more than 300 years. The advanced search **allows you to limit a search to over 20 possible fields** (e.g., author's age when writing, marital status, religion, occupation, etc.).

Poole's 19th Century Masterfile indexes various newspapers, magazines, government documents, books, and other literature dating between the late 1700s and the early 1900s. Including indexes to *New York Times*, *Harper's Magazine*, *Library Journal*, *Richardson's Index to Periodical Articles in Religion*, and *Hansard's Index to Debates*, among others.

Bricks Campaign Successfully Completed

The Library opened for service in January 1999, providing a visible presence for the university's commitment to student education and faculty research. It is one of the largest facilities on campus. As part of that construction, a bricks program was inaugurated to provide individuals and groups a way to recognize the importance of the new library. Many responded to this opportunity. The bricks have been installed at the entrance to the Walker Library and funds are already at work enhancing book collections for students. Brick honorees are listed below.

The library has an active program for individuals and groups who wish to help provide strong resources for students. More information is available on the library's development Web site at <http://www.mtsu.edu/~wblack/devhome.html>, or by calling the library at 615/898-2772.

Brick Donors

Abrell, Paul C. MS, ATC
Anderson, John and Pam
Anthony, Frances
Baker, Graham and Linda
Brandon, Hutton S.
Brandon, Michael
Brown, James W.
Bryson, Bob
Carlton, Alice W.
Clements, J.W. and Joanne
Cygain, Jeffrey T.
Davis, Edward L.
Ellis, Vera Gambill
Gilliam, Jane
Hamilton, Tom
Hanna, Henry H. II
Jones, Bob and Roberta
Judd, Linda
Kelley, Blake L.
Kelley, Wilburn H. Jr.
Lane, Brenda Blanton (*deceased*)
Mitchell, Pamela Diane
Nourse, Mike Jr.
Page, Sherry Lynn
Peels, Annie Mai
Raikes, Robert "**Bud**"
Sands, Lawrence D.
Sanford, Evelyn M.
Sherfey, Gary
Shipley, Will
Staggs, Karen Shueler
Throgmorton, Danny W.
White, John J.
Zumpano, James F.

Measuring Library Effectiveness

As part of an ongoing program to assess its effectiveness, the Library recently conducted a Web-based survey of MTSU students to determine their opinions on a wide range of issues related to library service. The survey sample was developed by the MTSU Office of Institutional Research and the questions cover a range of topics from services to collections to hours of operation.

Survey Highlights

- Of the survey group, 83% use the library on a regular basis. Over half surveyed use the library weekly or daily. The primary reason for using the library is research. Other reasons include accessing electronic databases; studying; photocopying; and using reference services, periodicals, and reserve materials. Also listed by a smaller number of respondents were accessing e-mail, word processing, making interlibrary loans, and meeting friends.
- A growing number of students use electronic access as their main method of accessing the library.
- Two-thirds of the students surveyed usually find what they need.
- Three-fourths of the respondents find the library staff friendly and helpful.
- For 63% of the group, library instruction classes were useful.
- When asked how the library could improve its services, the highest rated survey items chosen were:
 - Quicker processing of new materials
 - Longer open hours
 - Improved photocopying
 - Access to more resources at other libraries
 - Offering electronic books
 - Expanded electronic reserves
 - More electronic magazines
 - Additional books
- The survey group was very satisfied with the facilities for group study and general study. Students were satisfied overall with the following:
 - Voyager
 - Study/vending room
 - Availability of e-mail
 - Reference desk
 - Service desk
- The highest area of dissatisfaction was library photocopying capabilities (30.5%). Other levels of dissatisfaction were below 12% and included:
 - Library instruction
 - Copy center
 - Electronic database
 - Periodicals
 - Word processing area
 - Voyager
- When surveyed about library hours, 20% of the students were pleased with the hours. Of those wanting longer hours, most expressed a preference for extending hours until midnight during the week. The Walker Library is open 90.5 hours per week, above the 89.9 hour average for TBR libraries.
- The survey group consisted of:

Full-Time Students	90.0%	Juniors	16.7%
Freshmen	27.0%	Seniors	29.9%
Sophomores	16.7%	Graduate students	9.8%

Library receives rare book collection

Walker Library's Special Collections area has received a gift of approximately 1,000 books about the Civil War. These books were collected by the late Robert A. Ragland, Sr. Ragland, a lifelong resident of Murfreesboro who attended MTSU in the late 1940s and early 1950s and died in August 2001. The collection was presented to the library by Ragland's widow, Jennie Grace Walker Ragland.

Ragland had a passionate interest in the Civil War and other aspects of history. Besides being an avid reader and collector of Civil War books, he was active in numerous community organizations that reflected his interest in history. He undertook volunteer work for the Stones River Battlefield, Oakland Mansion, the Sam Davis Home, Cannonsburg Pioneer Village, and the Children's Discovery House. He was chair of the Homestead Committee at Rippeville Plantation and the James K. Polk Ancestral House.

Ragland's interest in the Civil War ranged from the experiences of the highest-ranking generals to those of the lowliest foot soldiers, and the volumes presented to the library reflect the breadth of his curiosity. "This is a complex and varied collection. It is a collection that represents years and years of effort to acquire books on specialized topics about the Civil War," says Dr. Alan Boehm, Librarian for Special Collections. "Many of them were published in the nineteenth century. They're increasingly difficult to locate or they're prohibitively expensive in the current rare book market," he notes.

"We're happy and grateful to have received this gift," said J. Donald Craig, Dean of Libraries. "His collection will be much appreciated by students and scholars now and in the future."

The collection is officially designated the Robert Allen Ragland, Sr. Memorial Civil War Collection. Plans are underway for an exhibition of books from the collection and a reception to formally acknowledge the gift.



It's All About Service

Nine library staff members were among a group of MTSU employees recognized in December for their years of service to the university. Those receiving honors pictured from left to right: Hattie Gaida, 30 years; Diane Baird, 10 years; Neal Carter, 15 years; Pauline Fraley, 15 years; and Mary Ann Gilley, 20 years. Others receiving recognition but not available for picture include Joanne Minnick, 10 years; Zinia Randles, 10 years; David Robinson, 15 years; and Melanie Thomas, 15 years.